

BMJ Open Utilisation of helicopter emergency medical services in the early medical response to major incidents: a systematic literature review

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ABSTRACT

Objective: This systematic review identifies, describes and appraises the literature describing the utilisation of helicopter emergency medical services (HEMS) in the early medical response to major incidents.

Setting: Early prehospital phase of a major incident.

Design: Systematic literature review performed according to Preferred Reporting Items for Systematic Reviews and Meta-Analyses (PRISMA) guidelines. MEDLINE, EMBASE, the Cochrane Central Register of Controlled Trials, the Web of Science, PsycINFO, Scopus, Cinahl, Bibsys Ask, Norart, Svemed and UpToDate were searched using phrases that combined HEMS and 'major incidents' to identify when and how HEMS was utilised. The identified studies were subjected to data extraction and appraisal.

Results: The database search identified 4948 articles. Based on the title and abstract, the full text of 96 articles was obtained; of these, 37 articles were included in the review, and an additional five were identified by searching the reference lists of the 37 articles. HEMS was used to transport medical and rescue personnel to the incident and to transport patients to the hospital, especially when the infrastructure was damaged. Insufficient air traffic control, weather conditions, inadequate landing sites and failing communication were described as challenging in some incidents.

Conclusions: HEMS was used mainly for patient treatment and to transport patients, personnel and equipment in the early medical management of major incidents, but the optimal utilisation of this specialised resource remains unclear. This review identified operational areas with improvement potential. A lack of systematic indexing, heterogeneous data reporting and weak methodological design, complicated the identification and comparison of incidents, and more systematic reporting is needed.

Trial registration number: CRD42013004473.

INTRODUCTION

Major incidents remain a major global health challenge. In 2013, natural-triggered disasters killed more than 20 000 people, created almost 100 million victims and

Strengths and limitations of this study

- This is a systematic literature review that follows the Preferred Reporting Items for Systematic Reviews and Meta-Analyses (PRISMA) guidelines.
- The protocol was published before conducting the study to avoid data-driven decisions; deviations from the protocol are noted in the article.
- Only literature in English and in Scandinavian languages is included.

caused enormous economic damage worldwide.¹ These numbers are only for natural disasters and do not take into account other types of major incidents. Major incidents are characterised by the need for an extraordinary medical response. They are heterogeneous by nature and their unexpectedness remains a challenge for emergency medical services (EMS). Fundamental for an effective major incident response is a robust and resilient EMS system.² These systems can provide rapid access to advanced major incident management to improve patient outcome³ and optimise resource allocation as demand often exceeds capacity.⁴

Helicopters are obvious resources in major incident management through their capacity to bring specialised teams and equipment to incident scenes. They can also transport patients, provide search and rescue services, and perform overhead surveillance. When a site is remote or difficult to access, helicopters may be the only way to transport personnel, equipment and patients in and out of it.^{5–9} Following the first organised use of helicopters for military medevac during the Korean War,¹⁰ the use of helicopters for civilian patient transportation was introduced in the USA in the early 1970s.¹¹ It was later integrated as helicopter EMS (HEMS) in most high-income countries.^{12–14} Although HEMS is embedded in most emergency response plans, the optimal

use of this limited resource in the early medical management of major incidents remains unclear.

We aimed to systematically identify, describe and appraise the literature that describes the utilisation of HEMS in the early medical response to major incidents, to better address common challenges and to facilitate future research.

METHODS

Study identification

The protocol was published prior to conducting the literature search¹⁵ and registered in PROSPERO (CRD42013004473). A comprehensive literature search was performed to identify all relevant articles available as of 19 March 2015. The following databases were searched: MEDLINE, EMBASE, the Cochrane Central Register of Controlled Trials, the Web of Science, PsycINFO, Scopus, Cinahl, Bibsys Ask, Norart, Svemed and UpToDate. An additional search was performed in PubMed in order to retrieve articles that had not yet been entered into MEDLINE. The search was designed using Medical Subject Headings and related terms as keywords. This search was then adapted for use in the other databases (see online supplementary additional file I). In the absence of universally accepted nomenclature, literature that defined their incident as a major incident or disaster was included.

Study eligibility and selection

Inclusion criteria:

Articles that describe the use of HEMS in the early medical management of a major incident.

Exclusion criteria:

- ▶ Articles in languages other than English and Scandinavian
- ▶ Articles without abstracts
- ▶ Book chapters, conference abstracts, letters to the editor and editorials

Deviations from the protocol on inclusion and exclusion criteria.¹⁵

- ▶ Inclusion of commentaries
- ▶ Exclusion of literature where:
 - Only fixed-wing aircraft were used
 - Helicopters without dedicated medical capacity were used
 - Incidents were considered to be part of military conflicts
 - HEMS was used in the later recovery phase of the response.

The reason for the inclusion of commentaries was that these did not provide less relevant information than case reports. Exclusion criteria were adjusted to better target civilian medical helicopter response to major incidents in the acute phase.

Search findings

All studies were collected in an Endnote bibliographic database (2011; Thomson Reuters, USA). One author

(ASJ) scanned the titles and abstracts, and excluded articles that clearly did not meet the inclusion criteria. Full-text versions of the remaining articles were obtained and divided among pairs of authors (ie, ASJ and MR, SF and SJMS) for further screening, using the criteria listed above. Excluded articles were listed with the reason(s) for exclusion. If there was any uncertainty about whether a study should be included, there was a discussion until a consensus was reached among all of the authors. The reference lists of the studies that were included initially were examined individually to identify the additional relevant literature.

Data extraction and appraisal

ASJ appraised the quality of the included studies and extracted predefined data from the included articles into an Excel spreadsheet (2010; Microsoft, USA). Data extraction included the demography of incident area and characteristics regarding HEMS, major incident, incident response and patient characteristics. The data extraction variables were pilot-tested on four randomly selected articles before the protocol was published.¹⁵ The appraisal items were selected by the authors, and aimed to describe the internal and external validity of the included studies. All data extraction and appraisal results were agreed on by another co-author.

RESULTS

Literature search

The search identified 4948 records (2763 after duplicates were removed), and the full-text versions of 96 articles were obtained. Of these, 37 articles^{6–9 16–48} were included in the study, and an additional 5^{49–53} were identified by searching through the reference lists of the 37 articles. Thus, the review included a total of 42 articles (table 1), with 59 articles excluded for various reasons (see online supplementary additional file II). The Preferred Reporting Items for Systematic Reviews and Meta-Analyses (PRISMA) diagram (figure 1) shows the inclusion and exclusion of articles in the different phases of this review.⁵⁴

Data extraction

None of the included articles contained all of the items on the data extraction list (figure 2). Basic information about the affected area was described in 12 articles (29%), information about the affected population in 24 (57%) and scene access in 29 articles (69%). Most papers described the characteristics of the incident. A timeline for the incident response was present in 25 articles (59%) and a description of personnel in 35 (83%) articles. In 12 (29%) of the articles, there was a lack of resources, prehospital surge capacity was reported in 2 (5%), and the response time was documented in 19 articles (45%). Communications and coordination were described in 34 articles (81%), and were in most cases failing. Scene safety was reported to

Table 1 Study methods and use of HEMS

	Method	Described use of HEMS
Afzali <i>et al</i> ¹⁶	Prospective observational study	Brought extra equipment for advanced life support. HEMS doctor was Medical Incident Officer in three major incidents
Almersjø <i>et al</i> ⁴⁹	Case report	Performed search and rescue and secondary transfers
Ammons <i>et al</i> ¹⁷	Case report	Evacuated the most severely injured patients to hospitals and brought extra equipment to the scene
Assa <i>et al</i> ⁷	Case report	Brought extra personnel and equipment to the scene. Air-medical crews assisted ground units in triage and treatment. Transportation of casualties from the remotely located scene to trauma centres. Allowed distribution of patients between various centres in the region
Bland ¹⁸	Case report	Command, triage, treatment and transport. Author was Forward Medical Incident Officer at Kings Cross scene
Bovender and Carey ¹⁹	Case report	Used for more than 200 helicopter sorties from flooded hospital
Brandsjø <i>et al</i> ⁵⁰	Case report	Rescued main proportion of survivors, because nearby ships could not perform sea rescue
Brandstrom <i>et al</i> ²⁰	Case report	Search and Rescue
Buerk <i>et al</i> ²¹	Case report, design not clearly described	Evacuated severely injured patients. Caused disruption of radio communication and destroyed an aid station. The possibility of collision was a concern
Buhrer and Tilney ²²	Case report	Patient transport with advanced life support and a secondary transfer to a burn centre
Carlascio <i>et al</i> ²³	Case report, design not clearly described	Secondary transfers and rescued one patient. Brought extra crew and blood products
Cassuto and Tarnow ²⁴	Case report, design not clearly described	Secondary transfers from urban fire disaster
Cocanour <i>et al</i> ²⁵	Case report, describing same type of incident as Bovender and Nates	Evacuated patients from a flooded hospital. Used for longer distance transport
Eckstein and Cowen ²⁶	Case report	Not clearly described
Felix Jr ²⁷	Summarizes HEMS in USA in the early 1970s with a major incident case report	Flew equipment to two damaged hospitals and transferred patients to other hospitals
Franklin <i>et al</i> ²⁸	Case report	Patient transport from flooded areas to hospital and brought health personnel to places where they were needed
Furukawa ²⁸	Case report	Transported personnel to the remote site of an airplane crash and airlifted survivors and dead from the scene
Iselius ²⁹	Case report describing the same incident as Oestern	Evacuation of injured passengers from railway accident. Brought extra crew and equipment to the site
Jacobs <i>et al</i> ³⁰	Review of seven major incidents in one HEMS service describing the same incidents as Stohler	Used for evacuation and transport of the most critically injured patients to trauma centres. Distributed them to different centres, so not to overwhelm the closest one
Lavery and Horan ³¹	Case report	Primary and secondary transport of injured patients
Lavon <i>et al</i> ³²	Two case reports	Brought extra personnel, equipment and command team to the local hospital. Participated in secondary transfer with advanced trauma life support to larger trauma centre
Leiba <i>et al</i> ³³	Case report describing the same incident as Lavon	Brought extra personnel and blood products to the closest hospital and evacuated patients

Continued

Table 1 Continued

	Method	Described use of HEMS
Leiba <i>et al</i> ³⁴	Case report describing the same incident as Assa. The DISAST-CIR methodology of reporting also used by Schwartz	Primary transport of injured to different hospitals ensuring that the closest hospital did not reach surge capacity
Lockey <i>et al</i> ³⁵	Case report describing the same incident as Bland	Deployed staff and equipment to the scenes and staff from home to the hospitals. Allowed rapid deployment in difficult traffic conditions
Lyon and Sanders ³⁶	Commentary of a case report	Brought pre-hospital doctors to the scene for medical incident command and advanced interventions. Transported the patients directly to specialist paediatric trauma centres
Malik <i>et al</i> ³⁷	Observational study of scoring systems in a major incident in remote area	Transported personnel to the incident. Secondary transport of priority I patients to trauma centre
Martchenko <i>et al</i> ³⁸	Case report, interviewing all participating HEMS members involved	Triage, treatment and transport of patients from earthquake
Martin ⁵¹	Case report	Helicopter and personnel present at event. Tasks not specified
Matsumoto <i>et al</i> ³⁹	Case report	Mainly used for patient transportation and evacuation. Also transported food, water and generators to destroyed hospitals
Nates ⁴⁰	Case report and review of literature. Describing same type of incident as Bovender and Cocanour	Transport of patients from damaged hospital, vital in evacuation because of damaged roads
Nia <i>et al</i> ⁶³	Case report and survey of survivor's opinions about health response	Evacuated injured from the earthquake zone and brought resources and equipment to affected area
Nicholas and Oberheide ⁵²	Case report describing the same incident as Ammons	Transport from primary to secondary health care facility. Brought supplies to scene
Nocera and Dalton ⁴¹	Two case reports	Transport of experienced crew to the scene. Performed advanced life-saving procedures in one of the incidents
Oestern <i>et al</i> ⁴²	Case report describing the same incident as Iselius	Transported patients to more remote hospitals
Pokorny ⁴³	Case report	Evacuation of victims in flooded area, otherwise not specified.
Romundstad <i>et al</i> ⁴⁴	Case report	Arriving HEMS doctor was appointed Medical Incident Commander and organized medical resources in teams. Transported some of the patients to more remote hospitals
Schwartz and Bar-Dayan ⁴⁵	Case report presented in DISAST-CIR methodology for uniform presentation. Leiba 2009 used same methodology	Patient transport of the most seriously injured patients
Sollid <i>et al</i> ⁴⁶	Case report	Flew out extra personnel and stretchers. Triage and treated patients acted as medical incident commander and transported the most severely injured from one of the incident sites
Spano <i>et al</i> ³	Case report	Brought personnel and equipment to site and evacuated the patients when weather allowed
Stohler <i>et al</i> ⁶	Retrospective review of four major incidents. Same incidents as Jacobs	The responses included bringing extra personnel and equipment to scene, triage, medical treatment, air surveillance and transport
Urquieta and Varon ⁴⁷	Case report	Triage and transport of severely injured victims
Yi-Szu <i>et al</i> ⁴⁸	Case report, analysing patterns and outcomes of patients with chest injuries	Secondary transport of patients from field hospitals in earthquake zone.

be an issue in 18 reports (43%), and this was related to issues such as inadequate air traffic control, active shooters, inadequate landing sites and bad weather. HEMS tasks included patient evacuation and transport from

scene as well as transport of supplies, personnel and equipment to the scene. The literature also described HEMS being used for secondary transport, treatment, leadership and on-scene triage. In addition, HEMS was

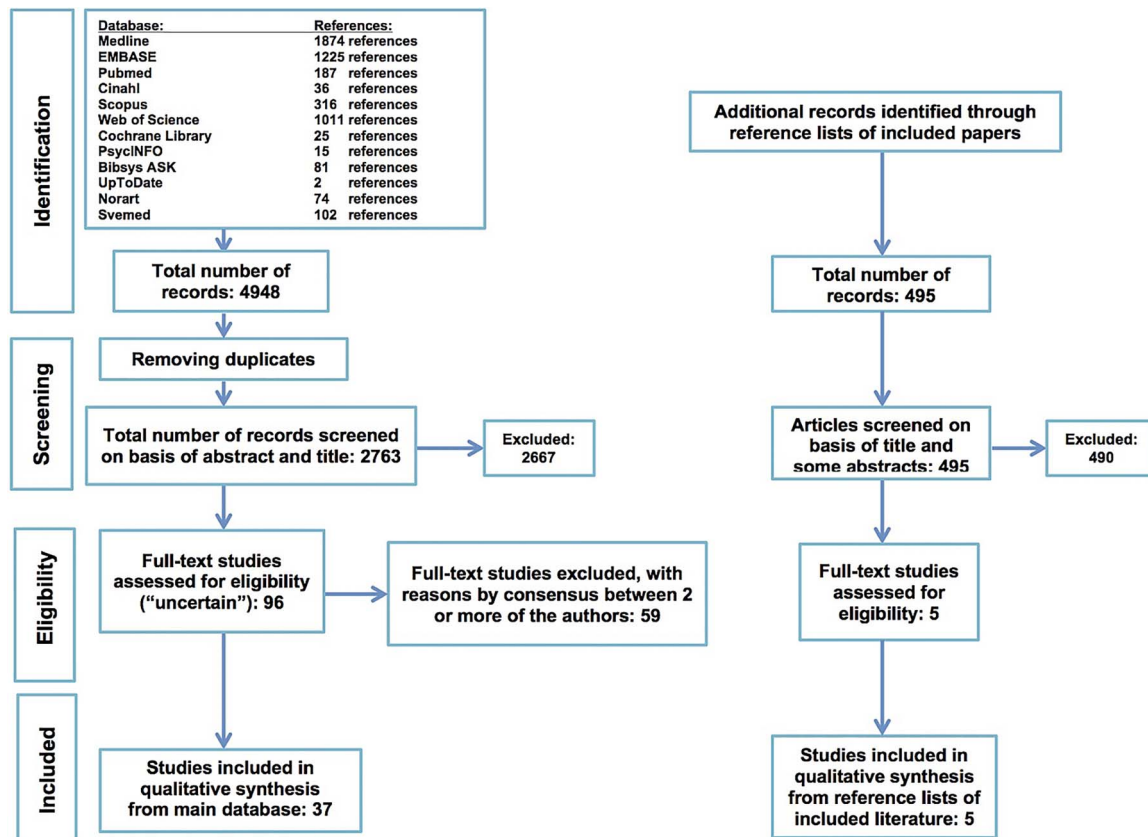


Figure 1 Preferred Reporting Items for Systematic Reviews and Meta-Analyses (PRISMA).

in some incidents utilised for search and rescue, and for air surveillance (table 1).

Appraisal

We sought to identify data items related to internal and external validity. Of the included articles, 19 (45%) contained references to where the data were obtained. We found 5 articles (12%) that reported no conflicts of interests and 1 (2%) that reported a conflict of interests. No articles reported they had ethical approval, although 1 (2%) stated that such approval was not needed. The description of both the HEMS and EMS structure before the incident was described in 12 (29%), whereas 7 articles (17%) described HEMS alone. The incident itself was clearly described in 40 articles (95%). Study limitations were discussed in 5 (12%), and the study design was described in 32 articles (76%). The quality appraisal findings are shown in figure 3. The study methodology was as follows: Of the 42 included studies, 37 (88%) were case reports, 2 (5%) observational studies, 2 (5%) reviews and 1 (2%) was a summary of the use of HEMS combined with a case report (table 1).

DISCUSSION

This systematic literature review found little or no systematic reporting of the utilisation of HEMS in the early medical management of major incidents. HEMS were most often reported to be used in patient evacuation and transport from the scene, and in transport of

supplies and personnel to the incident scene (table 1). Data relevant to depict internal and external validity, such as reference to data source and handling of missing data, were lacking (figure 3). Further, the heterogeneity of the literature and the overall weak methodological design made it difficult to evaluate the contribution of HEMS to the management of major incidents.

The included incidents had various logistical and geographical challenges. In the 7/7 London terrorist bombings in 2005, a helicopter was used to deploy staff and equipment to urban scenes when road access was difficult.³⁵ Use of a helicopter also allowed the deployment of staff from home at a time when public transportation was inaccessible in the city. In the 22/7 Utøya terrorist shootings in 2011, additional medical personnel were brought to the scene, which this time was a rural area with overloaded provincial roads.⁴⁶ Other studies described how HEMS facilitated the transport of victims to the hospital, especially when the scene of the incident was difficult to access.^{49 25} HEMS also helped in secondary transfers of patients with particular needs, such as transporting patients to dedicated burns units.²⁴ Although scene safety remains a foremost priority in major incident management, this was discussed in less than half of the studies. The inability to fly due to bad weather⁸ and the lack of designated landing sites^{19 31 47} were described as operational hazards. Further, HEMS involvement in major incident management often

	DEMOGRAPHY				HEMS DESCRIPTION				INCIDENT CHARACTERISTICS						PATIENT CHARACTERISTIC DESCRIPTORS											
	Basic info on affected area	Basic information on affected population	Accessibility in the region	Other relevant pre-incident information	Population covered by HEMS	HEMS service area	Type of helicopter	Crew combination – in everyday operations and in major incidents	Operating hours	Previous experiences with major incidents	Other HEMS characteristics	Time, date and place of major incident	Description of incident and the damage it caused	Consequences: number deceased	Consequences: number patients with major, moderately and slightly injuries	Total number of victims involved	Scene access	Distance to hospital	Other incident characteristics	All age groups involved	Classification of injury severity	Triage at first evaluation on scene	Triage before transport to next immediate level of care	Median/mean injury score reported	How medical illness was reported and classified	Other patient characteristic descriptors
Afzali et al [16]	X	✓	X	X	✓	✓	X	✓	X	X	✓	✓	✓	X	X	X	X	X	X	✓	X	X	X	X	X	X
Almersjö et al [49]	X	X	X	✓	X	X	✓	X	X	X	✓	✓	✓	X	✓	✓	X	X	X	✓	X	X	X	X	X	✓
Ammons et al [17]	X	✓	✓	X	X	X	X	X	X	X	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	X	X	X
Assa et al [7]	X	X	X	X	X	X	✓	X	X	X	✓	✓	✓	✓	✓	✓	✓	✓	X	✓	✓	✓	X	X	X	✓
Bland [18]	X	X	✓	✓	X	✓	X	X	X	X	✓	✓	✓	X	X	✓	✓	X	X	✓	✓	✓	X	X	X	X
Bovender and Carey [19]	X	✓	✓	✓	X	X	X	X	X	X	✓	✓	✓	✓	✓	✓	✓	✓	X	✓	X	X	X	X	X	X
Brandsjö et al [50]	X	✓	✓	✓	✓	X	✓	X	X	X	✓	✓	✓	✓	✓	✓	✓	✓	✓	X	✓	✓	X	X	X	✓
Branstrom et al [20]	X	✓	✓	✓	X	X	✓	✓	✓	X	✓	✓	✓	✓	✓	✓	✓	✓	X	✓	N/A	X	X	X	X	✓
Buerk et al [21]	X	✓	X	X	✓	X	X	X	X	X	✓	✓	✓	✓	✓	✓	✓	X	✓	✓	X	✓	X	X	X	✓
Buhrer and Tilney [22]	X	X	X	X	X	X	X	X	X	X	X	✓	✓	✓	✓	✓	✓	✓	X	✓	X	X	X	X	X	✓
Carlascio et al [23]	✓	X	X	✓	X	✓	X	X	X	X	✓	✓	✓	✓	✓	✓	X	X	✓	✓	✓	X	X	X	X	X
Cassuto and Tarnow [24]	✓	✓	✓	✓	X	X	✓	X	X	X	✓	✓	✓	✓	✓	✓	✓	X	✓	✓	✓	✓	X	X	✓	
Cocanour et al [25]	X	X	X	X	X	X	✓	X	X	X	X	✓	✓	X	✓	✓	✓	✓	✓	X	X	N/A	X	X	X	X
Eckstein and Cowen [26]	X	X	X	X	X	X	X	X	X	X	✓	✓	✓	✓	✓	✓	✓	✓	X	✓	X	X	X	X	X	X
Felix Jr [27]	X	X	X	X	X	X	✓	✓	X	X	✓	✓	✓	X	X	X	X	X	X	X	X	X	X	X	X	X
Franklin et al [28]	X	X	✓	✓	X	X	X	X	X	X	✓	✓	✓	X	✓	✓	✓	✓	X	X	X	X	X	X	X	X
Furukawa [6]	✓	✓	✓	✓	X	X	X	X	X	X	✓	✓	✓	✓	✓	✓	✓	X	✓	X	X	N/A	N/A	✓	X	X
Iselius [29]	✓	✓	✓	✓	X	X	X	X	X	X	✓	✓	✓	✓	✓	✓	✓	✓	X	X	✓	X	X	✓	X	X
Jacobs et al [30]	X	X	X	X	X	✓	✓	X	✓	✓	X	✓	✓	X	✓	✓	✓	✓	X	✓	✓	✓	X	X	X	X
Lavery and Horan [31]	X	X	✓	✓	X	X	X	X	X	X	✓	✓	✓	✓	✓	✓	✓	✓	✓	X	✓	X	X	X	X	✓
Lavon et al [32]	✓	✓	✓	X	X	X	✓	✓	✓	X	✓	✓	X	✓	✓	✓	✓	✓	✓	✓	✓	X	✓	X	X	X
Leiba et al [33]	✓	X	X	X	X	X	X	X	X	X	✓	✓	✓	✓	✓	✓	✓	✓	X	X	✓	X	X	X	X	X
Leiba et al [34]	✓	X	✓	✓	X	X	X	X	X	X	X	✓	✓	✓	✓	✓	✓	✓	X	✓	✓	✓	X	X	X	X
Lockey et al [35]	X	✓	✓	✓	✓	✓	X	✓	X	X	✓	✓	✓	✓	✓	✓	✓	✓	X	✓	✓	X	X	X	X	X
Lyon and Sanders [36]	X	✓	X	X	✓	X	X	✓	✓	X	✓	✓	✓	✓	✓	✓	✓	✓	X	✓	X	X	X	X	X	X
Malik et al [37]	X	✓	✓	X	X	X	X	X	X	X	✓	✓	✓	✓	✓	✓	✓	✓	X	✓	✓	✓	✓	X	X	✓
Martchenke et al [38]	X	X	✓	X	X	X	✓	X	X	X	✓	✓	✓	X	✓	✓	✓	✓	X	X	X	X	X	X	X	✓
Martin [51]	X	✓	✓	✓	X	X	✓	X	X	X	✓	✓	✓	✓	✓	✓	✓	✓	X	✓	✓	✓	X	X	X	✓
Matsumoto et al [39]	X	X	✓	✓	X	X	X	✓	✓	X	✓	✓	✓	X	✓	✓	✓	✓	X	✓	X	X	X	X	X	X
Nates [40]	X	✓	X	X	X	X	X	X	X	X	✓	✓	✓	X	✓	✓	✓	✓	X	✓	X	X	X	X	X	✓
Nia et al [53]	X	X	X	X	X	X	X	X	X	X	✓	✓	✓	X	✓	✓	✓	✓	X	✓	X	X	X	X	X	X
Nicholas and Oberheide [52]	X	✓	✓	✓	X	✓	X	X	X	X	✓	✓	✓	X	✓	✓	✓	✓	X	✓	✓	✓	X	X	X	X
Nocera and Dalton [41]	X	✓	X	X	X	✓	✓	✓	X	✓	✓	✓	✓	X	✓	✓	✓	✓	X	✓	✓	✓	X	X	X	X
Oestern et al [42]	X	X	X	X	X	X	X	X	X	X	✓	✓	✓	✓	✓	✓	✓	✓	X	✓	✓	✓	X	X	X	X
Pokorny [43]	X	X	✓	✓	X	X	X	X	X	X	✓	✓	✓	✓	✓	✓	✓	✓	X	✓	✓	✓	X	X	X	X
Romundstad et al [44]	X	✓	✓	✓	X	X	X	X	X	X	✓	✓	✓	✓	✓	✓	✓	✓	X	✓	✓	✓	X	X	✓	✓
Schwartz and Bar-Dayán [45]	✓	✓	X	✓	X	✓	X	✓	X	✓	✓	✓	✓	X	✓	✓	✓	✓	X	✓	✓	✓	X	✓	✓	✓
Sollid et al [46]	✓	✓	X	X	X	X	✓	✓	X	✓	✓	✓	✓	X	✓	✓	✓	✓	X	✓	✓	✓	X	X	X	X
Spano et al [9]	✓	✓	✓	✓	X	X	✓	X	X	X	✓	✓	✓	✓	✓	✓	✓	✓	X	✓	X	N/A	X	X	X	X
Stohler et al [8]	X	X	X	✓	✓	✓	✓	✓	X	✓	✓	✓	X	✓	✓	✓	✓	✓	X	✓	✓	✓	X	X	X	X
Urquieta and Varon [47]	✓	✓	✓	X	X	X	X	X	X	X	✓	✓	✓	✓	✓	✓	✓	✓	X	✓	✓	✓	X	X	X	X
Yi-Szu et al [48]	✓	X	✓	X	X	X	X	X	X	X	✓	✓	✓	X	✓	✓	✓	✓	X	✓	✓	✓	✓	✓	✓	✓

HEMS = Helicopter emergency medical services.

Figure 2 Data extraction.

involved multiple aircraft operating in uncontrolled air space, indicating insufficient air traffic control.^{21 23 27 38 46} Future improvements in aviation traffic awareness systems, navigation and

communication may mitigate the aviation risks. However, the emphasis should be on implementing procedures for multiple aircraft operations in uncontrolled air space. Crew training may also reduce the

Figure 2 Continued

	INCIDENT RESPONSE																		
	How was the major incident declared?	The timeline for the medical response	Who participated - personnel (health, fire, police, military, voluntary organizations)	Who participated - transport	What tasks did they perform?	Which prehospital resources were lacking?	Prehospital surge capacity	HEMS: number of crews	Estimated arrival time from alarm	Information received	Bring extra crew	Extra equipment	Number of patients transported by HEMS	Which hospitals received patients?	Did HEMS have other responsibilities?	Did HEMS have other tasks?	Communication and coordination described	Scene safety described	Other incident response data described
Alfzali et al [16]	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
Almersjø et al [49]	✓	✓	✓	✓	✓	X	X	✓	✓	X	✓	X	✓	✓	✓	X	✓	X	✓
Ammons et al [17]	✓	✓	✓	✓	✓	X	X	✓	X	✓	X	✓	✓	✓	X	X	✓	X	✓
Assa et al [7]	✓	✓	✓	✓	✓	X	X	✓	✓	✓	X	✓	✓	✓	X	X	✓	X	✓
Bland [18]	✓	X	X	✓	✓	X	X	X	X	X	X	X	X	X	X	X	✓	X	✓
Bovender and Carey [19]	✓	✓	✓	✓	✓	X	X	X	X	X	X	✓	✓	✓	X	X	✓	✓	✓
Brandsjø et al [50]	✓	✓	✓	✓	✓	X	X	✓	✓	✓	✓	X	✓	✓	X	X	✓	✓	✓
Branstrom et al [20]	✓	✓	✓	✓	✓	X	X	✓	✓	✓	✓	X	✓	✓	✓	X	✓	✓	✓
Buerk et al [21]	X	✓	X	✓	X	X	X	X	X	X	X	X	X	X	X	X	✓	X	✓
Buhrer and Tilney [22]	X	X	✓	✓	✓	X	X	✓	X	X	X	✓	✓	✓	X	X	X	X	✓
Carlascio et al [23]	X	X	✓	✓	✓	X	X	✓	X	✓	✓	✓	X	X	X	X	✓	X	✓
Cassuto and Tarnow [24]	✓	✓	✓	✓	✓	X	X	✓	✓	X	✓	✓	✓	✓	✓	✓	✓	✓	✓
Cocanour et al [25]	X	✓	✓	✓	✓	X	X	X	X	X	X	X	X	X	X	X	✓	X	✓
Eckstein and Cowen [26]	X	X	✓	✓	✓	X	X	X	X	X	X	X	X	X	X	X	✓	X	✓
Felix Jr [27]	X	X	✓	X	✓	X	X	X	X	X	X	X	✓	✓	X	X	✓	✓	✓
Franklin et al [28]	✓	✓	✓	✓	✓	X	X	✓	X	X	✓	X	✓	✓	X	X	✓	X	✓
Furukawa [6]	X	✓	✓	X	✓	X	X	X	✓	X	X	✓	X	X	X	X	X	X	✓
Iselius [29]	X	✓	✓	✓	✓	✓	X	✓	✓	✓	✓	✓	✓	✓	X	X	✓	X	✓
Jacobs et al [30]	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	✓	X	✓
Lavery and Horan [31]	X	✓	✓	X	✓	X	X	X	✓	✓	X	X	✓	✓	✓	✓	✓	X	✓
Lavon et al [32]	✓	✓	✓	✓	✓	X	X	✓	X	✓	X	✓	✓	✓	X	X	✓	✓	✓
Leiba et al [33]	X	✓	✓	✓	✓	X	X	X	✓	X	✓	X	✓	✓	X	X	X	X	✓
Leiba et al [34]	✓	✓	✓	✓	✓	X	X	X	✓	X	✓	X	✓	✓	✓	✓	✓	✓	✓
Lockey et al [35]	X	✓	✓	✓	✓	X	X	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Lyon and Sanders [36]	X	X	✓	✓	✓	X	X	✓	X	X	X	X	✓	✓	X	X	X	X	✓
Malik et al [37]	X	X	✓	✓	✓	X	X	X	✓	X	X	✓	✓	✓	✓	X	✓	✓	✓
Martchenke et al [38]	X	X	✓	X	✓	X	X	✓	X	✓	X	✓	✓	✓	✓	✓	✓	✓	✓
Martin [51]	✓	✓	✓	✓	✓	✓	X	✓	✓	X	X	X	✓	✓	X	X	✓	✓	✓
Matsumoto et al [39]	X	✓	✓	✓	✓	X	X	✓	✓	X	✓	✓	✓	✓	✓	✓	✓	✓	✓
Nates [40]	X	X	✓	✓	✓	X	X	✓	X	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Nia et al [53]	X	X	✓	✓	✓	X	X	X	X	X	✓	✓	✓	✓	✓	✓	✓	✓	✓
Nicholas and Oberheide [52]	X	✓	✓	✓	✓	X	X	X	✓	X	✓	✓	✓	✓	✓	✓	✓	✓	✓
Nocera and Dalton [41]	X	X	X	X	✓	X	X	✓	X	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Oestern et al [42]	X	✓	✓	✓	✓	X	X	X	X	X	X	X	X	X	X	X	✓	X	✓
Pokorny [43]	X	X	✓	✓	✓	X	X	✓	X	✓	✓	✓	✓	✓	✓	✓	✓	X	✓
Romundstad et al [44]	X	✓	✓	✓	✓	✓	X	✓	X	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Schwartz and Bar-Dayán [45]	✓	X	✓	✓	✓	X	X	✓	X	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Sollid et al [46]	✓	✓	✓	✓	✓	X	X	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Spano et al [9]	X	✓	✓	✓	✓	X	X	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Stohler et al [8]	X	X	X	X	✓	X	X	X	X	X	X	X	X	X	X	X	X	X	✓
Urquieta and Varon [47]	X	✓	✓	X	✓	X	X	✓	X	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Yi-Szu et al [48]	X	X	X	✓	X	✓	X	X	X	X	X	X	✓	✓	✓	✓	✓	✓	✓

HEMS = Helicopter emergency medical services.

risks associated with confined area landings and bad weather flight operations.

The heterogeneous nature of major incidents is reflected by the lack of a common nomenclature.⁵⁵

Several definitions of a major incident have been proposed that differ slightly from each other.^{56–58} To avoid excluding relevant articles, literature that defined their incident as a major incident or disaster was included.

	INTERNAL VALIDITY					EXTERNAL VALIDITY							
	Is the author a person directly involved in the major incident medical response?	Does the literature provide reference to where the data were obtained?	Does the literature provide reference to how the data were obtained?	Do the authors have conflicts of interest?	Has an ethics committee approved the reporting?	Describe the local EMS and HEMS structure before the incident?	Is the major incident clearly described?	Are the medical resources used in the major incident response clearly described?	Does the literature report the type, number and capacity of HEMS?	Are there indications on missing data?	Are other limitations discussed?	Is the study design clearly explained?	
Afzali et al (16)	?	✓	✓	✗	✗	✓	✗	✗	✓	✗	✗	✓	
Almersjø et al (49)	✗	✓	✓	?	?	✓	✓	✗	✓	✗	✗	✓	
Ammons et al (17)	?	✗	✗	?	?	✓	✓	✓	✗	✗	✗	✓	
Assa et al (7)	?	✓	✓	?	?	✗	✓	✓	✓	✗	✗	✓	
Bland (18)	✓	N/A	N/A	?	?	✗	✓	✗	✗	✗	✗	✓	
Bovender and Carey (19)	✓	✗	✗	?	?	✗	✓	✗	✗	✗	✗	✓	
Brandsjø et al (50)	✗	✓	✓	?	?	✓	✓	✓	✓	✗	✗	✓	
Branstrom et al (20)	✗	✓	✓	?	?	✓	✓	✓	✓	✗	✗	✓	
Buerk et al (21)	?	✗	✗	?	?	✓	✓	✗	✗	✓	✗	✗	
Buhrer and Tilney (22)	?	✗	✗	?	?	✗	✓	✗	Not capacity	✗	✗	✓	
Carlascio et al (23)	✓	✗	✗	✓	?	Not EMS	✓	Not EMS	Not type	✗	✗	✗	
Cassuto and Tarnow (24)	?	✗	✗	?	?	✗	✓	✓	✗	✗	✗	✗	
Cocanour et al (25)	?	✗	✗	?	?	✗	✓	✗	✗	✗	✗	✓	
Eckstein and Cowen (26)	?	✗	✗	?	?	✗	✓	✗	✗	✗	✗	✓	
Felix Jr (27)	?	Partly	✗	?	?	Not EMS	✓	✗	✗	✗	✗	✓	
Franklin et al (28)	?	✗	✗	?	✗	✗	✓	✓	✗	✗	✗	✗	
Furukawa (6)	?	✗	✗	?	?	✗	✓	✓	✗	✗	✗	✗	
Iselius (29)	✗	✓	✗	?	?	✗	✓	✓	✗	✗	✗	✓	
Jacobs et al (30)	?	✓	✗	?	?	Not EMS	✗	✗	✗	✗	✗	✓	
Lavery and Horan (31)	?	✗	✗	✗	?	✗	✓	✗	✗	✗	✓	✗	
Lavon et al (32)	?	✓	✓	?	?	✓	✓	✓	✓	✗	✓	✓	
Leiba et al (33)	?	✓	✓	?	?	✗	✓	✗	✗	✗	✗	✓	
Leiba et al (34)	?	✓	✓	?	?	✗	✓	✓	✗	✗	✗	✓	
Lockey et al (35)	?	✓	✗	?	?	Not EMS	✓	✗	✗	✓	✗	✓	
Lyon and Sanders (36)	?	✗	✗	✗	?	Not EMS	✓	✓	✗	✗	✗	✗	
Malik et al (37)	?	✗	✗	?	?	✗	✓	✗	✗	✗	✓	✓	
Martchenke et al (38)	?	✓	✓	?	?	✗	✓	✗	✗	✗	✗	✓	
Martin (51)	✓	✗	✗	?	?	✓	✓	✓	Not capacity	✗	✗	✗	
Matsumoto et al (39)	?	✗	✗	?	?	Only DMAT	✓	Only DMAT	✗	✗	✗	✗	
Nates (40)	?	✗	✗	?	?	✗	✓	✓	✗	✗	✗	✓	
Nia et al (53)	?	✓	✓	?	?	✗	✓	✗	✗	✗	✗	✓	
Nicholas and Oberheide (52)	✓	✗	✗	?	?	✓	✓	✗	✗	✗	✗	✗	
Nocera and Dalton (41)	?	✗	✗	?	?	Not EMS	✓	✗	Not capacity	✗	✗	✓	
Oestern et al (42)	?	✗	✗	?	?	✗	✓	✓	✗	✗	✗	✓	
Pokorny (43)	?	✗	✗	?	?	✓	✓	✓	✗	✗	✗	✓	
Romundstad et al (44)	✓	✓	✓	?	?	✗	✓	✓	Not capacity and type	✗	✗	✓	
Schwartz and Bar-Dayan (45)	✓	✓	✓	?	?	✓	✓	✓	Not capacity	✗	✗	✓	
Sollid et al (46)	?	✓	✓	✗	✓	✗	✓	✓	✗	✗	✓	✓	
Spano et al (9)	?	✓	✓	✗	?	✓	✓	✓	✗	✓	✓	✓	
Stohler et al (8)	?	✗	✗	?	?	Not EMS	✓	✗	✗	✗	✗	✓	
Urquieta and Varon (47)	?	✗	✗	?	?	✗	✓	✓	✓	✗	✗	✓	
Yi-Szu et al (48)	?	✓	✗	?	?	✗	✓	✗	✗	✗	✗	✓	

* Applied, Committee considered approval not necessary. DMAT = Disaster medical assistance teams. EMS = Emergency medical services. HEMS = Helicopter emergency medical services.

Figure 3 Appraisal.

Our findings emphasise that a universally accepted definition of major incident is needed to facilitate comparative studies and to improve the accuracy of database indexing.

Our appraisal found that the majority of the included articles provided detailed descriptions of the incidents but that there was a tendency towards inadequate descriptions of the everyday HEMS system. The lack of

baseline data made it difficult to evaluate the deployment and utilisation of extraordinary resources during major incidents. The methodological designs were generally weak and dominated by retrospective observational case reports. This is not surprising considering the difficulties in planning and executing prospective studies on major incidents. With an established template of standardised variables, a prospective study design can, however, be established to collect data from major incidents. If similar data are collected from major incident exercises in similar systems, a case-control design can even be applied to future studies. Such studies can be further strengthened by including other data sources such as focus group interviews from involved personnel in the sense of method triangulation.^{59 60} We also found that some incidents were described by several reports, indicating possible skewedness in the literature regarding high-profile incidents. As with all unstructured reporting, establishing a denominator for HEMS involvement proved difficult, again highlighting that future research should build on systematically collected data with uniform variable definitions to allow better comparisons.⁶¹

Limitations

The authors selected items for use in data extraction and appraisal that they assumed were relevant. However, these items do not represent a reference standard, since such a standard does not exist, to our knowledge.

Many major incidents occur in non-English-speaking countries; accordingly, it is a weakness that only articles in English and the Nordic languages were included. However, the included articles described incidents on different continents, which improve the generalisability of the findings. Further, we may have failed to identify some relevant studies, since articles without abstracts were not included, and a single author performed the initial screening.

Conclusion

This systematic literature review identified, described and appraised the literature on the utilisation of HEMS in the early medical management of major incidents. Heterogeneous data reporting complicated our efforts to identify and evaluate the overall utilisation of HEMS in such incidents. To address such shortcomings, systematic uniform reporting of HEMS in major incidents is called for.

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